

Privacy Policy for IBN Trucking Services LLC

Effective Date: March 13, 2025

IBN Trucking Services LLC ("Company," "we," "our," or "us") values your privacy and is committed to protecting your personal information. This Privacy Policy outlines how we collect, use, disclose, and protect your data when you visit our website <http://www.ibntrucking.com> ("Website") or engage with our services.

1. Information We Collect

We collect personal data directly from you and through automated means when you interact with our website or services. This includes:

- **Personal Identifiers:** Name, phone number, email address, business details, and mailing address.
- **Transactional Data:** Payment and billing details required to process services.
- **Technical Data:** IP address, browser type, operating system, and website activity through cookies and tracking technologies.
- **Communication Data:** Records of interactions via email, SMS, or customer service inquiries.

2. How We Use Your Information

We process personal data for the following purposes:

- To provide and manage our trucking and dispatching services.
- To facilitate communication regarding services, invoices, and updates.
- To enhance website functionality and user experience.
- To comply with legal, regulatory, and contractual obligations.
- To prevent fraud, ensure security, and enforce agreements.

3. Sharing and Disclosure

We do not sell your personal information. However, we may share data with:

- **Service Providers & Business Partners:** To facilitate operational and contractual services.
- **Legal Authorities:** When required by law, court orders, or regulatory bodies.
- **Affiliates and Business Transfers:** In case of mergers, acquisitions, or restructuring.

4. Data Retention

We retain personal information as long as necessary to fulfill business, legal, or contractual obligations. Data is securely deleted or anonymized when no longer needed.

5. Security Measures

We implement industry-standard security controls to protect your personal data from unauthorized access, misuse, or disclosure. However, no system is completely secure, and we encourage responsible data practices.

6. Your Rights

Depending on your jurisdiction, you may have the right to:

Request access, correction, or deletion of your personal data.

- Opt-out of marketing communications.
- Withdraw consent where applicable.
- Lodge a complaint with relevant data protection authorities

7. Cookies & Tracking Technologies

We use cookies to enhance user experience and analyze site performance. You can manage or disable cookies through your browser settings. Refer to our Cookie Policy for more details.

8. Updates to This Policy

We may update this Privacy Policy periodically. The latest version will be posted on our website.

9. Contact Us

For questions regarding this Privacy Policy, contact us at info@ibntrucking.com